

> RETURNS

Returns Policy

We're dead sorry, but we **cannot offer returns unless the product you received is faulty** or it is not as advertised on the BAG of BEES website, and is returned within 30 days of receipt of the product.

In these cases please carefully read our Returns Procedure and fill out the remainder of this form.



We trust that you have received your **BAG of BEES** tshirt and everything has exceeded expectations. **If not, then use this form to return the item.**

Returns Procedure

- Fill out the form below including your order number.
- In the case of fault or error, please provide a full description with your reason for return in the space provided.
- Place this completed Returns Form with the returning product.
- Wrap the item(s) securely in its original or alternative suitable packaging with all tags and receipts (or copies).
- It is your responsibility to pay for the cost of the return postage. We strongly advise using a Signed-For postal service.

Order details

Paypal Transaction ID _____ Your name _____
or
Google Order Number _____ Your email address _____
Your telephone number _____

Reason for return

- I ordered the wrong size (exchange only) The product is not as represented on website (explain below) The product is faulty (explain below)

Action to be taken

- Exchange Refund

Exchange Request

Replacement item size

Please Note

Full Returns or Exchanges will not usually be given for goods returned without the proper returns form. BAG of BEES reserves the right to recover carriage and handling costs when unauthorised returns are made.

International Returns: If you are returning goods from USA and Canada please mark your package with the wording 'RETURNED GOODS' to avoid customs taxation.

Other Comments

Any questions? returns@bagofbees.co.uk